

# HERE ARE SOME GENERAL COMMUNICATION GUIDELINES:

## Questions and General Information:

- Call Hudson Real Estate, 303-442-6380 for Hunter Creek property manager Kay Jones; or email [kjones@hudsoncos.com](mailto:kjones@hudsoncos.com)

## Emergencies:

- In the event of an emergency call **911**

## Urgent Maintenance Issues:

- DURING BUSINESS HOURS: Call Hudson Real Estate, 303-442-6380 and tell the receptionist that you have an urgent maintenance problem, and you need to speak with the property manager. If they are not in the office, the receptionist will attempt to contact them by cell phone; or will direct your call to another Hudson property manager who may be able to help.
- AFTER BUSINESS HOURS: Call the Hudson Real Estate, 303-442-6380. You will be connected with a receptionist at the 24 hour emergency line, who will either direct you who to call, or send a message to your property manager.
- THERE COULD BE A FEE FOR AFTER HOURS MAINTENANCE: The HOA Board of Directors will decide on a case-by-case basis as to whether or not the homeowner is responsible for payment.

## OTHER EMERGENCY CONTACT NUMBERS

- Animal Control: 303-441-4444 (Boulder County Sheriff's Office)
- Fire Department: 911
- Police Department: 911
- Gas Leak Emergency: 1-800-895-2999 (Xcel Energy)
- Electric Emergency: 1-800-895-1999 (Xcel Energy)
- Plumbing Emergencies: 303-440-4330 (Planet Plumbing)

## RESIDENTIAL SERVICES

- City of Boulder: 303-441-3260
- Comcast: 303-930-2000
- Qwest: 1-800-244-1111
- US Post Office: 303-938-3704
- Western Disposal: 303-444-2037
- Xcel Energy: 1-800-481-4700